

Shoreham
Sussex.
BN43 5GN.

25. Jan. 2006.

Dear Mrs Thurgood,

Thank you for arranging our most successful visit to Krakow. Like all things that proceed so smoothly there must have been a great deal of preparation on your part.

Naturally we were a little apprehensive about having treatment in another country and it was reassuring to meet "our" dentist in England and to know he would see us again after our return.

In Poland Renata took good care of us, and Henry, our taxi-driver was always ready and willing to help. He made us feel such welcome visitors.

Two things in particular impressed me about your organization.

Firstly, and this was the deciding factor, was that after meeting in Croydon we knew exactly what treatment we would receive and that everything - flights, hotel, taxis etc were in the TOTAL cost. No little added extras.

Secondly, the knowledge that you were there, at the end of the phone, ready to give advice if necessary.

It has been my pleasure to recommend you to my daughter and I can not speak higher than that!

Yours sincerely,

Monica Williams.