

5 February 2008

Dear Barbara and Stephen,

I thought it apposite to write to give you my impression of the "Thurgood experience." From my first consultation with Chris - who was a very experienced, highly qualified and competent surgeon - to completion of my implant treatment, it was excellent.

My first trip to Krakow was arranged remarkably quickly and the Groodek Hotel was exceptional - central yet secluded. Your chauffeuring system worked seamlessly and I was most impressed with the clinic and its staff. Not only were the premises immaculate but I was operated on by two surgeons who were assisted by an anaesthetist, two nurses and of course my interpreter. The process left me feeling somewhat sore and uncomfortable but no more than expected. It was bliss when my home dentist removed those stitches a couple of weeks later!

There were no problems, and my next consultation cleared me for my return visit for completion of treatment. This time my wife went with me and we really enjoyed our holiday week in Krakow thanks to you Barbara and your staff who were attentive, pleasant and efficient. Chris completed my treatment and with my bridge securely in place we went to an Argentinian restaurant which did the best steaks in town. Boy did I enjoy it!

Like most people, I do not enjoy dental treatment but my only regret is not having this done sooner. I know I saved a lot of money compared to the UK prices and the results are excellent.

Many thanks for your prompt and efficient attention.

Yours sincerely,

A.G.Jones