

Rickmansworth
Herts.
21st June 2008.

Dear Barbara and Steve

This is a letter that I have been looking forward to writing to you. My implant and dental treatment is finished and I can now smile without embarrassment and eat without pain for the first time for years.

I am so glad that I took advantage of your services to organise my extensive dental work – five implants, six crowns and a resectomy. From my initial inspection, I felt that I was in the good hands of your expert dentist and oral surgeons. My dental plan with travel was clear from the outset and I knew there would be no 'hidden charges'.

Every part of your plan worked to perfection. On each trip we had an accommodating and reliable driver who met us at the airport, drove us to all appointments and finally took us back to the airport when each stage of dental work was complete. He was accompanied by a helpful English speaking co-ordinator who was ever present explaining all procedures.

Dental treatment is no one's favourite but your experts in Kracow were understanding, patient and made the treatment as pleasant and pain free as possible. Friends were staggered with my rapid recovery at each stage. I have heard horror stories from colleagues of massive bruising and pain after treatment in UK and also from a friend who was treated in Hungary – I had none of that and I was delighted that my husband and I were able to benefit from the delights of Kracow between appointments. The facilities and state of the art techniques and the efficiency of the technicians far surpass anything I have experienced here.

Our three trips to Poland were enhanced by our accommodation at the superb Hotel Grodeck that you selected and its proximity to the centre of town was a bonus. We have also, at last, seen some of the famous sites of central Europe.

I cannot sing your praises enough for your service, choice of oral surgeons, dentist and all other services – it was faultless. I would recommend you to others 110% (and as an ex teacher I normally only give 90%!).

Anyone needing treatment should use the Thurgood service or should I say 'Thoroughly Good Service!'.

Yours most sincerely

Janet Farminer